

Keeping your church's data

safe

How Aurnet protects your members' information — and keeps your church in control.

Built to be *trusted*

Aurnet is built for churches, with privacy and security designed in from the start — compliant with UK GDPR, the Data Protection Act 2018, and EU GDPR.



ICO registered

Registered with the UK Information Commissioner's Office (ZC101797).



Encrypted by default

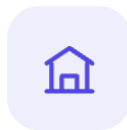
Protected in transit (TLS) and at rest (AES-256-GCM) for sensitive data.



Hosted in the EU

Your data is stored on European infrastructure.

Your church *owns* its data



Your church is the data controller

Your church decides how its members' data is used. You stay in control of your community's information.



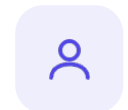
Aurnet is the data processor

We run the platform on your instructions only. We never sell your data or share it for advertising.



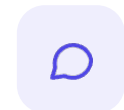
A Data Processing Agreement governs exactly how Aurnet handles your church's data on your behalf.

Only what's *needed* to serve your church



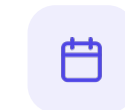
Account

Name, email, phone, profile photo, role.



Communications

Chat, voice notes, SMS and email content.



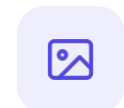
Engagement

Events, rotas, prayer, sermons, groups.



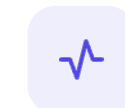
Giving

Donations and Gift Aid (bank details encrypted).



Media

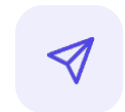
Photos, logos, documents, room audio/video.



Technical

Device tokens, security and diagnostic logs.

Layers of *protection*



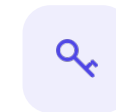
Encryption in transit

All traffic secured with HTTPS/TLS.



Encryption at rest

Sensitive fields encrypted with AES-256-GCM.



Strong sign-in

Hashed passwords and multi-factor authentication.



Per-church isolation

Each church's data is strictly separated.



Abuse protection

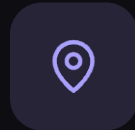
Rate limiting and hardened security headers.



Audit logging

Sensitive actions are recorded for accountability.

Your data is stored in *Europe*



European Union

AWS · STOCKHOLM

Primary hosting and error monitoring are located in the European Union.

WHERE APPLICABLE

International transfers stay protected

Any transfer outside the UK/EEA relies on recognised safeguards — the UK International Data Transfer Agreement or Standard Contractual Clauses.

Carefully *chosen* partners

We never sell your data. We share it only with vetted providers who process it on our behalf under strict contracts.



Stripe

Payments & giving (PCI-DSS).



Amazon Web Services

Hosting & storage (EU).



Expo · Apple · Google

Push notification delivery.



Mux

Sermon & media video.



LiveKit

Live video (our EU servers).



Sentry

Error monitoring (EU).

SMS, where enabled, is sent through your church's own provider account — your church stays in control.

Giving handled *securely*

01 Card payments are processed by Stripe, a PCI-DSS certified provider — Aurnet never stores raw card numbers.

02 Church bank details are encrypted at rest with AES-256-GCM.

03 Giving and Gift Aid records are retained in line with HM Revenue & Customs requirements.

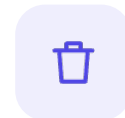
04 On account deletion, financial records are anonymised rather than lost, to meet legal obligations.

You're in *control* of your data



Access & export

Download a copy of your data anytime.



Delete your account

Remove your data; legally-required records are anonymised.



Manage consent

Give or withdraw consent whenever you choose.



Sensible retention

Old data is pruned automatically over time.

Supporting *safe*communities



Your church leads

You own your safeguarding policy and Designated Safeguarding Lead, and decide who joins your community.



Aurnet provides the tools

Moderation, role-based access, reporting and account suspension, and careful handling of pastoral data.



If a concern is raised, report it to your church's **Designated Safeguarding Lead** — or to the authorities where someone may be at risk.

Clear, *controllable* notifications

01

Notifications can show your church's logo and, for messages, the sender's name and photo — so you know who they're from.

02

You can turn notifications off at any time in your device settings or in-app preferences.

03

The app asks for camera, photos, microphone or calendar access only when you use that feature — and you can decline.

Documented and *reviewed*

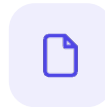
Our practices are written down, kept current, and backed by ICO registration. Our policies include:



Privacy Policy



Terms of Service



Data Processing Agreement



Cookie Policy



Acceptable Use Policy



Safeguarding Policy

Security you can *trust*

Privacy and security are built into Aurnet so your church can focus on its people.

Questions about security or data protection?

Get in touch on our website — aurnet.co.uk

